



GE
Intelligent Platforms



Kerrco Automation Service on Demand

Hardware & Software Services When and Where You Need Them

0845 2 99 64 40



Dedicated 24/7 Emergency Support Line

When your plant is down, time is money – literally. With an extensive network of locations worldwide, our expert engineers can be at your facility quickly to begin handling your case. Whether we are working independently or in tandem with your in-house maintenance staff, one call to Kerrco puts you on the road to being back online.

One call gives you access to:

- Our extensive base of Kerrco field engineers
- Primary and backup personnel
- Factory Authorized Service Providers
- On-Site Emergency Support

Hardware and Software Expertise

Our engineers are experts in the design, specification and implementation of your GE Intelligent Platforms software and control products. That specialized expertise enables us to troubleshoot your situation quickly, dependably, and accurately. In addition to our expertise in GE Intelligent Platforms products and protocols, our UK & Ireland network offers a range of pre and post deployment engineering services to provide the right solution to your business, regardless of what products you decide to implement.

Bundled PC Service: Start Developing

Save yourself time and money, with a fully loaded, licensed and tested PC with our award best in class HMI SCADA solutions.

Hardware supply includes Industrial PC, Desktop, Servers and Notebook all supplied with Windows enabled security and firewall protection.



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Additional Services

Whether you require on-site emergency services or a long-term maintenance contract, Kerrco can provide you with the training, service and support you need to maximize your automation technology investment our on-site training enables your personnel to become experts in problem solving and general automation. In addition, our service agreements are available on an hourly or yearly basis, providing the help you need for the life of your operation. Kerrco offers a comprehensive array of services to fully support your investment in our products, including:

- **Technical Support & Maintenance**
- **On-Site Emergency Services**
- **Legacy System Conversions**
- **Start Up Assistance**
- **Troubleshooting & Diagnostics**
- **Inspections & Reviews**
- **Training Services**



Hardware

Critical Control, Redundancy & GMR
Quickpanel
Field Control
GE 90-30® / 90-70®
Genius I/O
HMI / OI Devices
Industrial PC/Workstations
Open I/O Architectures
PACSystems RX7i, RX3i
PC Based Control
PLC Based Motion Control
VersaMax Nano & Micro

Software

Custom Interface Drivers
Custom Scripting
FIX 32
I/O Drivers
iClientTS™
Open I/O Protocols
PLC Programming Software
Proficy Batch Execution
Proficy Change Management
Proficy Historian
Proficy HMI/SCADA – CIMPLICITY®
Proficy HMI/SCADA – iFIX®
Proficy Real-Time Information Portal
Proficy Shop Floor SPC
Proficy Tracker
SQL / Access DB



Service On-Demand is available for the above products. If you don't see the product you're looking for, please call 0845 2 99 64 40 or visit www.kerrcoautomation.co.uk for further information.